www.mers-servicerid.org provides a quick, easy, and cost free way for users with no MERS affiliation or experience to find the servicer of a MERS-registered loan online. It is available via the public internet, and does not require a sign-on. It allows users to search for loan information by MIN, property address, or FHA/VA/MI certificate number, or by a combination of borrower name with social security number and ZIP code, or property address with borrower name.

Information returned for each matching loan includes MIN, Note Date, Status (active or inactive), and Current Servicer information. Servicer information includes Name (which will be a hyperlink if that Member has supplied a URL on the MERS® System), City, State, and Telephone Number. If a subservicer is listed on the MIN, the subservicer's contact information is used.

We encourage you to inform real estate, title, and other non-MERS companies with which you have relationships, about this quick and easy way to identify the servicer of a MERS-registered loan. As of December 18, the MERS Help Desk and corporate office will refer all non-Member inquiries for servicer information to our online Servicer Information System at www.mers-servicerid.org or our telephone Servicer Identification System at 888-679-6377.

If you have any questions about the new online Servicer Identification System, please contact Robyn Piatt at robynp@mersinc.org